

SOCIAL SERVICES COMMITTEE MINUTES

November 4, 2020 9:00 a.m. Brantford City Hall, 100 Wellington Square

1. ROLL CALL

Present: <u>City of Brantford</u>

Mayor Davis (9:28)
Councillor Weaver
Councillor Sless
Councillor Antoski
Councillor VanTilborg
Councillor McCreary
Councillor Wall

County of Brant

Mayor David Bailey Councillor Laferriere Councillor Bell

Councillor Miller

2. DECLARATIONS OF CONFLICTS OF INTEREST

None.

3. PRESENTATIONS/DELEGATIONS [list, if any, available at the meeting]

There were no delegations on the Agenda.

4. ITEMS FOR CONSIDERATION

Moved by Councillor Sless Seconded by Councillor Laferriere

THAT all Items contained within Items for Consideration and Consent Items BE APPROVED.

The following Items were subject to the vote:

5.1 Housing Services' Units - Rental Arrears Update [Financial Impact – Unknown], 2020-437

THAT Report 2020-437, Housing Services' Units - Rental Arrears Update BE RECEIVED.

5.2 Implications of Bill 204: Helping Tenants and Small Businesses Act, 2020 [Finance Implications: \$101,445 for 2021], 2020-470

THAT Report 2020-470 Implications of Bill 204 for Affordable Housing BE RECEIVED.

5.3 Ontario Works Service Delivery Update [Financial Impact: \$1,001,804 Provincial Revenue Loss], 2020-444

THAT Report 2020-444 Ontario Works Employment Services Transition Update [Financial Impact: \$1,001,804 Provincial Revenue Loss] BE RECEIVED.

5.4 COVID-19 Human Services Response Funding Update [Financial Impact: None], 2020-524

THAT report 2020-524 COVID-19 Human Services Response Funding Update [Financial Impact: None] be RECEIVED.

- 5.5 Minutes
 - 5.5.1 Social Services Committee October 7, 2020

CARRIED UNANIMOUSLY

Committee then moved on to Item 4.1 which was automatically separated as there was a presentation on this Item:

4.1 Homeless Individuals and Families Information System (HIFIS)
Implementation Update [Financial Impact: None], 2020-497

Presentation

Sue Evenden, Director of Social Assistance and Homelessness and Hanah Itner, Program Support and Children's Services

- H. Itner and S. Evenden appeared before Committee to present regarding Item 4.1 Homeless Individuals and Families Information System (HIFIS). A PowerPoint presentation was made, highlights of which included:
 - The purpose of the HIFIS is to enhance housing-first case management; effectively communicate challenges to better coordinate care and overcome data collection and sharing barriers;
 - There will be a three phase implementation plan;
 - Project achievements:
 - Four service providers are using HIFIS;
 - 57 Users adding real-time data;
 - Approximately 150 clients have profiles on HFIS;
 - Foundational policies and procedures were finalized.
 - Project outcomes include; consistent data collection, collaborative case planning and enhanced reporting.

The presenter responded to various questions from Members of Council.

A copy of the presentation has been included in the meeting file.

<u>Amendment</u>

Moved by Councillor Wall Seconded by Councillor Sless

THAT quarterly updates be provided to Committee.

CARRIED

Item 4.1 as amended

- A. THAT Report 2020-497 Homeless Individuals and Families Information System (HIFIS) Implementation Update [Financial Impact: None] BE RECEIVED; and
- B. THAT Staff BE DIRECTED to provide an annual report to Social Services Committee in May of each year summarizing:
 - number of individuals and households using an emergency shelter program including demographics (age, ethnicity, marital status, housing history/community of origin);

- ii. number of chronically homeless individuals;
- iii. the average number of individuals each day receiving outreach services;
- iv. number of individuals receiving Housing First individual case management;
- v. number of individuals permanently housed; and
- vi. housing retention rate.

CARRIED

5. CONSENT ITEMS

Moved by Councillor Sless Seconded by Councillor Laferriere

THAT all Items not separated for discussion purposes contained within Items for Consideration and Consent Items (4.1, 5.1, 5.2, 5.3, 5.4, 5.5) BE APPROVED.

The following items were subject to the vote:

5.1 Housing Services' Units - Rental Arrears Update [Financial Impact – Unknown], 2020-437

THAT Report 2020-437, Housing Services' Units - Rental Arrears Update BE RECEIVED.

5.2 Implications of Bill 204: Helping Tenants and Small Businesses Act, 2020 [Finance Implications: \$101,445 for 2021], 2020-470

THAT Report 2020-470 Implications of Bill 204 for Affordable Housing BE RECEIVED.

5.3 Ontario Works Service Delivery Update [Financial Impact: \$1,001,804 Provincial Revenue Loss], 2020-444

THAT Report 2020-444 Ontario Works Employment Services Transition Update [Financial Impact: \$1,001,804 Provincial Revenue Loss] BE RECEIVED.

5.4 COVID-19 Human Services Response Funding Update [Financial Impact: None], 2020-524

THAT report 2020-524 COVID-19 Human Services Response Funding Update [Financial Impact: None] be RECEIVED.

5.5 Minutes

5.5.1 Social Services Committee - October 7, 2020

CARRIED

6. **RESOLUTIONS**

There were no resolutions.

7. NOTICES OF MOTION

There were no notices of motions.

8. QUESTIONS

Councillor Bell asked staff for an update as to when the Social Services Committee would get a report back regarding the cost of funerals funded by the County/City.

S. Evenden advised an update would be provided to Committee in December or January.

9. ADJOURNMENT

The meeting adjourned at 9:35	
Councillor McCeary	C. Gauthier, Deputy Clerk/Manger,
	Legislative Services