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Date **April 5, 2022**

Report No. 2022-140

To Chair and Members
Committee of the Whole – Operations

From Inderjit Hans, P. Eng., PMP
General Manager, Public Works Commission

1.0 Type of Report

Consent Item	<input type="checkbox"/>
Item For Consideration	<input checked="" type="checkbox"/>

**2.0 Topic William Street 2 hour Parking and Time Limit
Exemption Permit Parking [Financial Impact - None]**

3.0 Recommendation

- A. THAT report no. 2022-140 regarding “William Street 2 hour Parking and Time Limit Exemption Permit Parking” BE RECEIVED; and
- B. THAT “Permit Parking” BE REPEALED on William Street between St. James Street and Henrietta Street; and
- C. THAT “2 hour parking, 9:00 a.m. to 5:00 p.m., Monday through Saturday” and “Time Limit Exemption Permit Parking” BE APPROVED on William Street between St. James Street and Henrietta Street; and
- D. THAT the necessary by-laws BE PRESENTED to City Council for ADOPTION.

4.0 Executive Summary

This report provides the Vision Zero Road Safety Committee with information regarding the requested parking amendment on William Street between St. James Street and Henrietta Street.

Staff recommend resident-only “Permit Parking” be repealed and that “2 hour parking, 9:00 a.m. to 5:00 p.m., Monday through Saturday”, and “Time Limit Exemption Permit Parking” be approved.

5.0 Purpose and Overview

The purpose of this report is update parking restrictions on William Street between James Street and Henrietta Street to “2 hour parking, 9:00 a.m. to 5:00 p.m., Monday through Saturday”, and “Time Limit Exemption Permit Parking”.

6.0 Background

On March 14, 2020, staff received a petition requesting resident-only permit parking on William Street between St. James Street and Henrietta Street. Residents were concerned with limited off-street parking. On-street parking is in high demand on this section of William Street because it is in close proximity to the medical centre on Brant Avenue.

A parking amendment letter, dated June 12, 2020, was delivered to the affected neighbourhood that outlined the requested resident-only permit parking on William Street. Less than 25% opposed the requested permit parking. City Council approved the parking by-law at their meeting dated August 25, 2020.

A second letter dated September 18, 2020, was delivered to William Street residents advising that resident-only permit only parking had been approved by Council, and outlined the eligibility and application process. “No Parking, Except by Permit” signs were installed November 26, 2020. Soon after, staff began receiving complaints from residents that could not purchase a parking permit because they have a driveway and needed a parking permit for a second vehicle, or they resided at a residential property having multiple dwelling units with inadequate off-street parking. The opposition led to a second petition being received by staff on June 28, 2021, requesting the City repeal the resident-only permit parking and reinstate the previously by-lawed “2 hour parking, 9:00 a.m. to 5:00 p.m., Monday through Saturday”, and “Time Limit Exemption Permit Parking”.

7.0 Corporate Policy Context

City of Brantford Council Priorities, 2020-2021, #3:

- A safe, efficient transportation system connects the community across neighbourhoods, with neighbouring communities and provincial transportation network.

8.0 Input from Other Sources

Parking Services staff assisted in the William Street on-street parking review and support the recommendations of this report.

9.0 Analysis

A survey, dated January 13, 2022, was delivered to William Street residents between St. James Street and Henrietta Street to solicit level of support for resident-only permit parking currently by-lawed on the street, and to determine if residents would support reverting back to the previously by-lawed 2 hour restricted time limit parking, 9:00 a.m. to 5:00 p.m., Monday to Saturday and time limit exemption permit parking for residents. A copy of the survey is attached as Appendix "A" to this report.

43 surveys were delivered to William Street residents, and 15 responses were received. 4 (27%) prefer status quo, maintaining the resident-only permit parking. 11 (73%) support changing back to 2 hour restricted time limit parking, 9:00 a.m. to 5:00 p.m., Monday through Saturday and time limit exemption permit parking for residents. A full summary of the comments provided by residents is attached as Appendix "B" to this report.

Alternate side of street parking, every day, throughout the year is also by-lawed on William Street between St. James Street and Henrietta Street. In response to feedback received, staff considered a suggestion to allow on-street parking on both sides of the William Street. Issues were identified with this approach related to Brantford Transit vehicles accessing William Street on the mid-month parking changeover day when vehicles are parked on both sides of the street. In the winter, windrows of snow on both sides of the road narrow both curb lanes and reduce the travel portion of the roadway to one narrow lane. The snow-related single travel lane on William Street is illustrated in Figure 1 below.

Figure 1 - William Street - Narrow Travel Lane in Winter



Staff do not recommend the removal of the alternate side of street parking restriction. Staff recommend reverting back to 2 hour restricted time limit parking, 9:00 a.m. to 5:00 p.m., Monday to Saturday and time limit exemption permit parking for residents in response to feedback received.

10.0 Financial Implications

The estimated cost to replace the parking control signage on William Street is \$500. The source of funding for this project will be provided from the Operational Services operating budget.

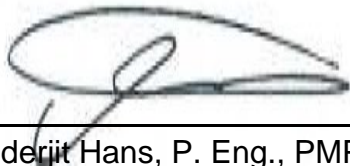
11.0 Climate and Environmental Implications

There is no climate or environmental impacts resulting from the recommendations of this report.

12.0 Conclusion

The majority of those that responded to the survey support reverting back to the previously by-lawed 2 hour restricted time limit parking, 9:00 a.m. to 5:00 p.m., Monday through Saturday and time limit exemption permit parking for residents.

Staff recommend reverting to the previous parking control in response to the feedback received from area residents.



Inderjit Hans, P. Eng., PMP
General Manager, Public Works

Prepared By:
Rob Smith, C.E.T., Supervisor of Transportation Services

Attachments:

Appendix "A" – Survey dated January 13, 2022, regarding William Street On-Street Parking

Appendix "B" – William Street - Comment Summary

Appendix "C" – William Street – Parking Control by-law 144-88 amendment.

In adopting this report, is a by-law or agreement required? If so, it should be referenced in the recommendation section.

By-law required ☒ yes ☐ no

Agreement(s) or other documents to be signed by Mayor and/or City Clerk ☐ yes ☒ no

Is the necessary by-law or agreement being sent concurrently to Council? ☒ yes ☐ no

Appendix "A"



January 13, 2022

William Street On-Street Parking Neighbourhood Engagement
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Dear Residents:

Operational Services is surveying residents to determine level of support regarding the resident only permit parking currently by-lawed on William Street between St. James Street and Henrietta Street. Public Works received a petition requesting that the resident only permit parking be repealed, and revert back to the previously by-lawed 2 hour restricted time limit parking, 9 a.m. – 5 p.m., Monday – Saturday and time limit exemption permit parking for residents.

Parking Control Options

The parking control options that pertain to William Street (St. James Street to Henrietta Street) are as follows:

1. Status quo. No change to the existing parking control. Resident only permit parking.
2. 2 hour parking, 9 a.m. – 5 p.m., Monday – Saturday, and time limit exemption permit parking for William Street residents.

Your input is important. Please provide feedback regarding this survey by Friday, January 28, 2022 to Rob Smith, C.E.T., Transportation Technologist directly at 519-759-4150 Ext. 5683 or E-mail at rsmith@brantford.ca. Feedback will be reported to your Ward 2 Councillors to aide in their decision.

Yours truly,

David Ferguson, C.E.T.,
Manager of Traffic Services

CC: Councillor J. Sless
Councillor J. Utley
B. Hutchings, CAO
I. Hans, P. Eng., PMP, General Manager, Public Works Commission
M. Jacklyn, Director of Operational Services
K. Broadbelt, B.E.S., Transportation Planning Project Coordinator

Appendix “B”

William Street - Comment Summary

Street name: William Street	Requested location: St. James Street and Henrietta Street
Survey Options: <ol style="list-style-type: none">1. Status quo. No change to the existing parking control. Resident only permit parking.2. 2 hour parking, 9 a.m. – 5 p.m., Monday – Saturday, and time limit exemption permit parking for William Street residents.	
Letters delivered: 43	Responses received: 15
Comments received: <u>Status Quo. Resident only permit parking (4)</u>	
I'd like things to stay status quo, no change to existing parking control. Perhaps not having to pay for a parking permit would benefit as well. It seems quite unfair having to pay for a parking permit when you live here.	
I received a notice regarding preferences for parking on William between St. James and Henrietta. I prefer the status quo. I believe the issue is the lack of parking spots as the north side only has 12. However, the two spots in front of my house are rarely used and I am on the north side. Consider, perhaps, having parking on the south side only. And continuing with the permit only parking. This would free up four more spots.	
I'd like to keep the existing parking permit on William Street.	
We received a letter in the mail that the city is considering changing the parking back to 2 hour parking with time limit exempt permit parking. This would negatively affect our family as our home has no driveway nor a place to put a driveway. Since March of 2020 we have added another child to our family and now have 3 little ones. When we are unable to park on our street due to the overcrowding, we are forced to park on another block and walk with our 3 very young children - then stand by the window and wait until a spot opens on our street, as we have to park in 2 hour parking on a different street and risk a ticket if we leave our car there. Thankfully since the change, we have not had to do this. However prior to the change, this was a regular occurrence as people utilizing the medical centre on the corner often take up all the parking. Even now, if you are able to access the parking ticket records, you would be able	

to see that cars are regularly ticketed on our street as they use the medical centre. Although this still happens, the tickets have done a lot to curb the problem and it is not an overwhelming issue.

We would strongly request the parking to remain the same. Most homes on our street have driveways they could allow visitors to park in. The residents have ample parking on the street, and no one is forced to park elsewhere.

If the city is adamant about making this change, we request an alternate solution to be presented. Some ideas include allowing parking on both sides of the street. There are streets in the Dufferin area just across Brant Ave that are 2 way traffic streets that allow both sides of the street parking, even though their streets are narrower than ours. William is a very wide, 3 lane, single direction traffic street. Allowing parking on both sides would open enough parking for residents and visitors.

Alternatively, the city could review which homes have no parking options, and create parking spaces for those homes, so that each home has at least one parking spot. We only have a single vehicle we would need parking for. Some homes in the neighbourhood have had the city cut the curb back (the grass area between the sidewalk and street) to create parking for residents that need a space.

We as a family were struggling with the parking situation on a daily basis before this change was made, and we are very opposed to changing it back as we have no other option but permitted street parking.

- Status quo
- Doesn't have a driveway
- Issue with the medical centre – illegal parking continually occurs
- When it was 2 hr. parking there was never any available parking space, always had to park a block away
- Suggest a visitor pass system
- Also suggest allowing parking on both sides
- On Sundays, parking is allowed on both sides (alternate side of street parking Monday – Saturday)

2 hour parking, 9 a.m. – 5 p.m., Mon. – Sat., and time limit exemption (11):

I received the letter regarding the survey for the parking by-law on William Street. I am in favour of reverting the parking by-law back. Many of the homes on this block are multi-family homes and on property parking is limited, especially with the number of shared driveways. The current limitations also make it hard to have visitors at our homes, especially if they have limited mobility when there isn't available parking within a reasonable distance. Thank you very much for

gathering feedback on this topic.
I sort of get what the current arrangement was set to do but it has failed because of very limited permits for the people on the street and no one can have friends over because of lack of spaces elsewhere. A few have resorted to parking on their front lawns.
Because not everyone can get a permit with the current rules I vote for option 2. While it will not keep the Brant Ave. medical center people (or customers from other Brant Ave shops) from parking here at least when it closes we will get a few spots back in the evening.
We support option two of the parking control options.
I want to have option 2 - return to 2-hour parking 9am to 5pm. between St James street and Henrietta.
I would like to ask that we revert back to the 2 hr. parking or uninhibited parking on William street.
I would like to say that going back to how the parking was before would work best for me and my family. We have had issues with getting a parking pass since there is only so many available. So concluding my email, I would like to go back to how it was originally, how it is now is frustrating. Thank you for your letter to keep us in the loop. Hope all is well with you and your family during these hard covid times.
Regarding the parking situation on William Street, I feel that the parking should go back to the way it was prior to the change made last year. I vote for option 2.
Prior to the changes, I had no issues with the parking situation and my wife was able to park on our street near our house after 5pm. With the changes made last year, there are too few time exempt passes available for the number of people who actually need to park on the street due to the lack of driveways on this street. This caused my wife (and many of my neighbours) to have to park around the block and walk quite far to their house.
Please revert the bylaw back to the previous option: 2 hour parking, 9 am - 5 pm, Monday - Saturday and time exemption permit parking for William Street residents.
I would like the Resident only parking to go away. I had originally opposed this in an email to you in June 2020.
The property is 3 apartments, with a single lane driveway, only one apartment

can have off street parking. New tenants are unable to get a resident parking permit, as we have a driveway making us the lowest priority for the permits.

Guests of the tenants have to park off of William Street, sometimes 2 blocks away. To do any maintenance, cut grass or shovel snow, I have to park a block or more away, when there is ample space to park on that block.

In my view this is an issue caused by clients of the Avenue Medical Center on Brant Avenue. Residents and owners should not be inconvenienced, because AMC clients don't want to pay to park in the AMC lot.

If parking is switched back to two-hour parking, with permits for Residents, we need more permits, and the number of people living at a location should be considered. Possibly parking should be limited to the side that has more spaces.

We have been providing housing for 3 families for over 50 years. Parking should not be this inconvenient.

- I absolutely hate the new parking control
- The letter is a little off for me, because it's not resident only parking permit, it's selected-resident only parking permits, that are now allowed
- I would like it to go back to the 2 hour parking, 9 am – 5 pm, the second option. It has been terrible for people that want to come and see me; that they have to park around the corner because the residents that do have the parking just leave their cars there all day. Just terrible. I don't know why it was even changed. I would like it to go back to how it was; and not only for selected residents to park on the road.

I want to be registered as supporting option 2 in the letter you sent to our neighbourhood for changes to on street parking. 2 hour parking 9 am - 5 pm, Monday - Saturday, and time limit exemption permit parking for William St. residents.

- I do not agree with the parking enforcement on William St. between St. James and Henrietta St.
- I'm a person that lives on the street and I think it's horrible. I do not agree with it and I wish it could be back to the way it used to be.

Appendix “C”

William Street – 2 hour Parking & Time Limit Exemption Permit Parking

- a) THAT Schedule “34” of Parking By-law 144-88 which pertains to “Permit Parking” BE REPEALED as follows:

<u>NAME OF STREET</u>	<u>SIDE OF STREET</u>	<u>LOCATION OF PARKING ZONE</u>	<u>PERIODS PARKING RESTRICTED</u>
William Street By-law 143-2020	Both	From St. James Street to Henrietta Street, except as restricted in Schedule “12”	Anytime Every Day

- b) THAT Schedule “10” of Parking By-law 144-88 which pertains to “Parking – Restricted Time Limit” BE AMENDED to provide the following:

<u>NAME OF STREET</u>	<u>SIDE OF STREET</u>	<u>LOCATION</u>	<u>PERIOD OF TIME</u>	<u>DAYS OF WEEK PARKING RESTRICTED</u>
William Street	Both	From St. James Street to Henrietta Street, except as provided in Schedule “12”	2 hours 9am to 5pm	Monday through Saturday

- c) THAT Schedule “30” of Parking By-law 144-88 which pertains to “Time Limit Exemption Areas” BE AMENDED to provide the following:

<u>NAME OF STREET</u>	<u>SIDE OF STREET</u>	<u>LOCATION</u>	<u>TIME PERIOD</u>
William Street	Both	From St. James Street to Henrietta Street	9 am to 5 pm Monday through Saturday, except as further restricted by Schedule ‘12’